UPDATE TO THE BOARD
COVID-19
Recovery Planning
From Response to Recovery

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Transit Recovery Phases

- **Response**: Immediate actions required to keep people safe and essential functions operating.
- **Recovery**: Restart activities: reopen.
- **Renew**: Use learnings and emergent patterns from prior phases as elements of a new foundation.

Source: Gartner
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# COVID Impact - Workforce

<table>
<thead>
<tr>
<th>WORKFORCE STATUS</th>
<th>BUS OPERATORS</th>
<th>SUPERVISORS</th>
<th>MAINTENANCE</th>
<th>ADMINISTRATION</th>
<th>TOTAL EMPLOYEES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Employees (All current employees)</td>
<td>124</td>
<td>15</td>
<td>31</td>
<td>27</td>
<td>197</td>
</tr>
<tr>
<td>Number of employees on leave due to Self-Quarantine/COVID-19</td>
<td>1</td>
<td>-</td>
<td>1</td>
<td>-</td>
<td>2</td>
</tr>
<tr>
<td>Number of employees on long term leave (other reasons) Workers Comp, Traditional FMLA, SDI, Other</td>
<td>10</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>10</td>
</tr>
<tr>
<td>Number of COVID-19+ in the past 2 weeks Traced to NON-Workplace Exposure</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Number of COVID-19+ in the past 2 weeks Traced to Workplace Exposure</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><em>Note: Name of + employee will not be published for privacy purposes. Close contacts of any employee will be notified and subject to quarantine if applicable.</em></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of COVID-19+ past or current positive (includes active and recovered) ALL TIME</td>
<td>18</td>
<td>3</td>
<td>6</td>
<td>2</td>
<td>29</td>
</tr>
</tbody>
</table>

Updated February 25, 2021
COVID-19 Immediate Response

• Enhanced Cleaning & Buses Sanitized
  – Added 5 cleaner positions / disinfecting in route
• Suspended fares / rear door boarding / driver shields
• Reduced Capacity
• Masks Required
• Coordination with other transit agencies
• Teamwork among all departments

All employees at GCTD have access to the following PPE equipment.

• Facemasks
• Gloves
• Hand Sanitizer
• Goggles / Safety Glasses


III. Implementation: Short-term, Long-term Implementation Timeline, & Update Process
Needs Assessment
Employee Survey

- Over 100 responses!
- Employee views on:
  - Service Restoration
  - Safety Measures
  - How Are We Doing?
  - Resuming Fares
  - Vaccination
Needs Assessment

Rider Survey / Non-Rider Survey

• Changes in passenger views due to pandemic
• Perceptions of returning to transit
• Service additions or changes in service needs
  – Onboard
  – Online
  – Social Media
  – Phone Calls
Needs Assessment
Community Input From Member Jurisdictions

• How can public transit support communitywide recovery?
  – Schools Opening
  – Job Access
  – Vaccine Access
  – Social Services
  – Other?
COVID-19 RECOVERY PLAN
FROM RESPONSE ... TO RECOVERY

• Getting Input From Employees
• Supporting Community Recovery
• Financial & Ridership Recovery
• Growing Trust In Public Transit

Update on Recovery Plan – Will Be Presented At Future Meetings for Community & Board Input