FIXED-ROUTE & PARATRANSIT
2ND QUARTER UPDATE
PRESENTATION TO GCTD BOARD OF DIRECTORS
February 3, 2021
2nd Quarter Update

- Provided to the Board every quarter as an informational item
- Includes performance and operating statistics for both fixed-route and GO ACCESS services
- Report’s purpose is to keep the BOD updated on the performance of programs
- Summaries of project initiation/completion
- Updates on recently implemented routes and programs
FIXED-ROUTE UPDATE
Fixed-Route Ridership

Monthly Fixed Route Ridership

<table>
<thead>
<tr>
<th></th>
<th>JUL</th>
<th>AUG</th>
<th>SEPT</th>
<th>OCT</th>
<th>NOV</th>
<th>DEC</th>
<th>JAN</th>
<th>FEB</th>
<th>MAR</th>
<th>APR</th>
<th>MAY</th>
<th>JUN</th>
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<tbody>
<tr>
<td>Total Monthly Boardings</td>
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<td>2020-21</td>
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Fixed-Route Ridership

Ridership Change
FY21 Q2 vs FY20 Q2
Reliability

Systemwide On-Time Performance
89%

Early  On Time  Late
5%       6%       9%
Revenue

Revenue Collected by Route
FY 19-20

<table>
<thead>
<tr>
<th>Route 1</th>
<th>Route 2</th>
<th>Route 3</th>
<th>Route 4</th>
<th>Route 5</th>
<th>Route 6</th>
<th>Route 7</th>
<th>Route 8</th>
<th>Route 9</th>
<th>Route 10</th>
<th>Route 11</th>
<th>Route 15</th>
<th>Route 16</th>
<th>Route 17</th>
<th>Route 19</th>
<th>Route 21</th>
<th>Route 22</th>
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<tbody>
<tr>
<td>$-</td>
<td>$-</td>
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<td>$-</td>
<td>$50,000</td>
<td>$100,000</td>
<td>$150,000</td>
<td>$200,000</td>
<td>$250,000</td>
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<td>$200,000</td>
<td>$250,000</td>
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Systemwide Revenue

<table>
<thead>
<tr>
<th>Systemwide Revenue</th>
<th>FY20-21 2nd Quarter</th>
<th>FY19-20 2nd Quarter</th>
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</thead>
<tbody>
<tr>
<td>Total Fare Revenue</td>
<td>$0.00</td>
<td>$727,752.00</td>
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<tr>
<td>Fare Revenue Per Service Hour</td>
<td>$0.00</td>
<td>$14.84</td>
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Route Update: RT 23

Route 23 Ridership by Stop

Route 23 Total Ridership

<table>
<thead>
<tr>
<th>Metric</th>
<th>2nd Quarter</th>
<th>Goal</th>
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<tr>
<td>Pass./Service Hour</td>
<td>6</td>
<td>20</td>
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On-Time Performance

Goal: 90%
IMPACT OF REDUCED DEMAND

- Demand for Service Down 47%
- Service Hours Consumed Down 38%
- Miles to Provide Service Down 32%
- Contract Costs Down 32%
SOUTH OXNARD MICROTRANSIT

- JARC (Jobs Access Reverse Commute)
- Microtransit – serve small area
- Electric vehicle to provide service
- Address lack of access to employment opportunities and transportation hubs in an area identified as a CalEnviroScreen 3.0 Disadvantaged Community
- Combined funding $920K

- Anticipated soft opening Summer 2021
LATE NIGHT – SAFE RIDE
One Year Demonstration Project

- CARES COVID 19 Specific
- General Purpose DAR
- Advanced Reservations
- Addresses night service gaps
- $236K in funding

- Anticipated soft opening
  Late 3rd Qtr FY2021
SELF SERVE RESERVATIONS

Feature will allow customers to cancel trips and make reservations using the convenience of internet.

- 5310 (Enhancement to Sr Transportation Services)
- Passenger uses internet portal or APP
- Reservations daily 8AM-5PM
- Cancellations 24 hours a day
- $93K funding
- Anticipated soft opening – 4th Quarter
SEEKING FEMA REIMBURSEMENT MEAL DELIVERY

Approximately $105,000
Approximately 145K Meals
Questions?