FIXED ROUTE YEAR END UPDATE
FY2019-20 RIDERSHIP

2.95 Million Annual Boardings

- Before COVID – Ridership on track to be higher than FY18-19
- Stay Well At Home Orders took effect in March 2020

Annual Ridership 15-Year History

-16%
Who is still riding:

- 63% Have no car – GCTD is only option
- 61% are using the bus to get to work / 31% are essential workers
COVID Communication Strategies:
• Sharing VC Emergency COVID-19 information
• Promoting Essential Travel Only
• Stay Well at Home Orders
• Enhanced Cleaning

Face covering or mask REQUIRED to board the bus.

[Image of face masks and information on essential travel only]
COMPLETED PROJECTS

2019
- Move to 1901 & 2019 July Service Changes

2020
- COVID-19 Contingency Service Plan Implemented
- Building Transit Supportive Communities Complete

- January 2020 Service Changes
- Route 23 Stops Construction Complete
- Building Transit Supportive Communities Kick-Off
- MoreGO 2020 Outreach – El Rio MAC
- MoreGO 2020 Outreach – South Oxnard
- New Route 15 Alignment Planning
- Route 23 Stops Construction Begins
- Outreach for NBVC Study
- FTA&TDA Triennial Review
- Outreach Rose Park Neighborhood Council
FY2019-20 PROJECT HIGHLIGHTS

MoreGO 2020
Community Outreach

Route 23
Bus Stop Construction

Building Transit
Supportive Communities

Route 23
Virtual Outreach
PARATRANSIT
YEAR END UPDATE
FY 2019-20 RIDERSHIP

GO ACCESS Annual Ridership 15 Year History

95 Thousand - Annual Boardings
- Down 19% over FY 2018-19. Directly COVID related
- Near FY 2015-16 Total
COMPLETED PROJECTS

FY 19-20 Peak Ridership 10,110 Passengers

Pilot Test 30 Minute Window

Vehicle Donation To Mercy House

Premium Direct Service To Camarillo Starts 5310 funded project

GO MEALS Delivery Service of 14 Days’ Meals To Individuals Impacted By COVID Shelter in Place Orders

Order Operator Shields for Paratransit Fleet

2019


FTA/TDA Triennial Reviews

Interim Operations Manager Successful Migration Of Fixed Route Support Vehicle Fleets and Operations Staff To 1901 Yard July 27, 2019

Elected Treasurer CALACT (California Association For Coordinated Transportation)

Vehicle Sanitation After Each Passenger

CALACT Board Member, (& MV Staff Participate in) Small Vehicle Roadeo Victorville, CA

Ford Transits Parked Due to Low Ridership
OPERATOR SHIELDS

- Cut-Away
- Ford Transit
- MV-1 Van
EXTRA CLEANING
MEAL DELIVERY

> 4,200 Households
> 10K Deliveries
Approx 145K Meals
Questions?