Total Monthly Boardings

Monthly Fixed Route Ridership

- 2018-19
- 2019-20
- 2020-21

JUL  AUG  SEP  OCT  NOV  DEC  JAN  FEB  MAR  APR  MAY  JUN
January 2021 Service Plans

• GCTD typically makes service changes twice a year, in January and July

• COVID-19 reduced staffing availability & passenger loads forced unplanned service adjustments to maintain reliability

• A ‘contingency’ service plan was implemented on Sun, November 29 which included moving Routes 1, 6, 17, 21 & 23 to Sunday Service

• Enables GCTD to deploy booster buses during peak ridership times

• Reduced service helps GCTD maintain staff coverage for all routes

NEXT January 2021 – Regular Service Change (Restore partial service)
January 2021 Service Plans

Based on projected passenger loads, and COVID-19 conditions, the following service changes are planned for the January 24, 2021:

- Weekday Route 1A/B – Restore service back to full-service span.
- Weekday Route 6 – Restore frequency back to every 20 mins mid-day. Early AM & late PM trips reduced to match current demand.
- Weekday New Route 23 – maintain 60-minute headways.
- School Trippers are planned but not operating until schools re-open.
- Minor Schedule adjustments on Routes 5, 6, 7, 11, 15 & 21 to improve on-time performance and connections between high ridership routes.
Route 23 Changes

TRIP RIDERSHIP-MAXLOAD PLOT

Route 23 Weekday LOOP

Graph showing the number of passengers over time for Route 23.
Public Outreach

- Rider alerts to be placed in all vehicles
- Social media posts – Facebook, Twitter,
- Virtual outreach on Facebook live
Next Steps

- **Schedule Planning**: October
- **Public Outreach**: November/December
- **Work Run Development**: November/December
- **Implementation**: January 2021
Demand for Service Down 48%+
Service Hours Consumed Down 46%
Miles to Provide Service Down 42%
Gasoline Fuel Consumption Down 95%
CNG Fuel Consumption Down 22%
Contract Costs Down 40%
SEEKING FEMA REIMBURSEMENT MEAL DELIVERY

Approximately $105,000
Approximately 145K Meals
LATE NIGHT – SAFE RIDE
Demonstration Project – One-Year

To fill late night service gap especially for retail & healthcare workers....

- We applied for a 5310/CARES COVID 19 Specific Project
- General Purpose DAR
- Advance Reservations
- Addresses request for late night service after traditional bus ends
- Roll out: As soon as awarded
Questions?